Instructions for Premium Parking: (Mobility Center):

The new Mobility Center located next to the Orpheum Theatre at <u>60 Beale St.</u> offers Season Ticket Holders a 20% discount off the current rate. Prices can vary by event. You may purchase parking for the entire season in advance or on a show-by-show basis. To purchase at this location, visit the <u>Premium Parking website</u> or download <u>the app</u>. Select your date and follow the prompts to check out. On the "Your Info & Payment Details" screen select "Have a promotion code?", enter your unique Season Ticket Holder Account number in the promo code box, click "Add Promotion" and continue your checkout.

Important Reminders:

App functionality for <u>Premium Parking</u> may differ by phone type. **Due to these variations, we recommend using the website over the app.**

Discounted parking is only available for Broadway productions as part of the season package benefit and is not available for any other Orpheum Theatre or Halloran Centre event. Your unique code, which is your Season Ticket Holder Account number, can only be used for the number of times that is equivalent to the number of shows in your Broadway package.

Season Ticket Holders need to purchase parking for each show individually. There is not a one-time purchase bundle option through these third-party parking vendors, but all Broadway shows are open for individual parking purchase at this time.

If you are unsure of your Season Ticket Holder Account number, which serves as your parking discount code, please visit <u>Account Manager</u>. Once in your account, click the dropdown arrow beside your name in the top right corner. Select 'My Profile' and your account number will be listed in the top left corner underneath your name.

Customer Service:

We have received a small number of reports of a parking date being 'unavailable'. We are working with our vendors to troubleshoot this issue. For all other customer service needs or questions regarding parking, please contact ParkMobile for the MLGW Garage and Premium Parking for the Mobility Center. The Orpheum Theatre Group remains your primary contact for questions related to your season ticket package.

Again, we apologize for the inconvenience, and we thank you for supporting the Orpheum Theatre Group as a Season Ticket Holder!